



**Brooklyn, Queens, Staten Island,
Manhattan and the Bronx
HEALTH SCIENCES LIBRARIANS
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BQSI/MB Shared Resources Committee Report – Spring 2014

Submitted by

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WorldCat Resource Sharing

is being replaced by a new service OCLC WorldShare Interlibrary Loan as part of OCLC Resource Sharing subscriptions. WorldCat Resource Sharing users must transition to WorldShare by May 19th, 2014. The service centralizes workflows now managed in multiple systems, and will provide new functionality to speed fulfillment of ILL requests. (The WorldCat database is the core of the OCLC's global resource sharing network with millions of records from more than 10,000 libraries worldwide.)

Ariel -- is owned and supported by Infotrieve, Inc. and originally developed by the Research Libraries Group. With commercially available hardware and Ariel software, you can scan articles, photos, and other documents directly; transmit the electronic images to other Ariel workstations anywhere in the world, using either FTP or e-mail; and convert them to PDF for easy patron delivery. It allowed online file transfers to work around issues like email attachment and inbox limits.

Why are so many libraries dropping out of Ariel ?

Highlights from NNLM-PRN webinar on 2/26/14 by Heidi Nance, entitled, "The Little Mermaid Has Lost Yet Another Voice: Alternatives to Ariel".

What's Wrong With Ariel?

- Security concerns
- Poor support
- High cost (compared to most alternatives)
- Better alternatives
- No longer considered standard or "main" method of transmission
- Collective momentum as others stop using it

Ariel Alternative File Sharing Services

Library-Specific

- Article Exchange (requires OCLC membership, cloud based)
- Odyssey

General

- WeTransfer

For more detail about these additional document delivery options the slides are archived at <http://nml.gov/pnr/training/RMLrendezvous.html>

ILL Software Survey (conducted 10/7/13 on Medlib listserv by Sue Groshong (library@seattlechildrens.org))

51 respondents replied they use the following document delivery platforms to send and receive documents to/from other libraries (selected all that applied):

Ariel - 9.8%

Odyssey - 3.9%

Relais - 0%

OCLC Article Exchange - 17.6%

Email - 96.1%

Other - 17.6%

Other included:

Dropbox; NN/LM MARDelivery; YouSendIt; and copier-send-to-email software.

Respondents conveyed dissatisfaction with Ariel, including those who terminated it because they found it unreliable. Users are pleased with OCLC Article Exchange; they feel it eliminates copyright and email issues, but it was mentioned some hospital and military networks block the download links. Respondents expressed high satisfaction with Email; although some users have attachment and inbox size concerns, overall they felt it was a system supported very well by their own institutions.

Some libraries use a different document delivery platform to send documents to patrons. 13 respondents (selecting all platforms that applied) reported using Ariel (7.7%), OCLC Article Exchange (7.7%), Email (100%) and Other (30.7%). Other included: Dropbox; SendNow and YouSendIt.

According to Docline, the following numbers of network libraries say they're using these ILL platforms

Ariel – 294 Odyssey -155 Email – 202 Web – 370 (application not specified)

We were most surprised to learn how many of you are using institutional email in addition to, or instead of, a dedicated ILL product. Here's a list of document delivery applications for further review:

Ariel (Infotrieve) <http://www.infotrieve.com/ariel-interlibrary-loan-software>

Dropbox <https://www.dropbox.com/>

Minitex/MEDD (Minnesota) <http://www.minitex.umn.edu/Sharing/Medd/>

NN/LM MARDelivery (MAR region) <http://nml.gov/mar/rsdd/mardelivery.html>

OCLC Article Exchange <http://www.oclc.org/resource-sharing/features/articleexchange.en.html>

Odyssey (Atlas) <http://www.atlas-sys.com/odyssey/>

Relais <http://www.relais-intl.com/relais/home/index.htm>

SendNow (Adobe) <https://www.acrobat.com/sendnow/en/home.htm> |

VDX (OCLC) <http://www.oclc.org/vdx/about/default.htm>

YouSendIt <https://www.yousendit.com/>