#### **BOSIMB**

Brooklyn, Queens, Staten Island, Manhattan and Bronx Health Sciences Librarians Meeting, November 14, 2008, METRO NY Library Council, New York City

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"Which way ought I to walk..?"

"That depends a good deal on where you want to get to..."

✓ Introduction; planning steps

- ✓ Role of information specialist
- ✓ Reality ~ practicality
- Resources
- Action Plan

Graphic source: Carroll, L. Alice's Adventures in Wonderland. Project Gutenberg: Millennium Fulcrum edition 3.0 [WWW] http://www.cs.cmu.edu/People/rgs/alice-table.html



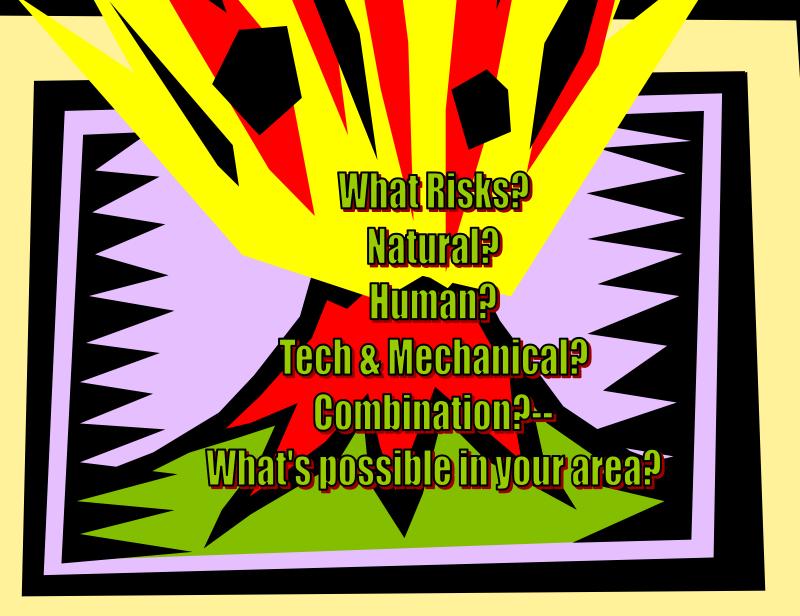
Definition: A disaster is an occurrence such as a hurricane, tornado, storm, flood, high water, winddriven water, tidal wave, earthquake, drought, blizzard, pestilence, famine, fire, explosion, building collapse, transportation wreck, terrorist event, bioterrorist (attack) event, pandemic, power failure or other similar natural or man-made incident(s) that causes human suffering or creates human needs that require assistance of hospitals, healthcare personnel as well as the support of libraries in aid of hospitals, healthcare personnel, first responders or public health personnel.



Risk **Assessment** Relationships & strategic partnerships **Pocket** Response **Plan PReP** 

■ MOU ~ Buddy

Communications



# Emergency Preparedness for Health Sciences Librarians: Service Continuity

- 1: Assess risks
- 2: Protect yourself, staff, patrons
- 3: Determine core services
- 4: Create procedures for remote access to core services
- 5: Determine core

Source: <a href="http://nnlm.gov/ep/10-stepsservice-continuity/">http://nnlm.gov/ep/10-stepsservice-continuity/</a>

- 6: Develop continuity of access plan for core electronic resources
- 7: Identify core print collection
- 8: Identify unique resources
- 9: Plan recovery of unique resources
- 10: Know how to obtain outside assistance



PreP, Checkliz contacts, kit, Go bag

Build relationships prior to disasters, MOU

All bets are off, all reference questions are possible

Start Here

Test!

Greatest challenge is communication

Incident Command System Know now, who is in charge? Emotional healing takes time.

Take prompt action, be proactive

Protect valuable library resources & data now, have paper backups

Don't forget

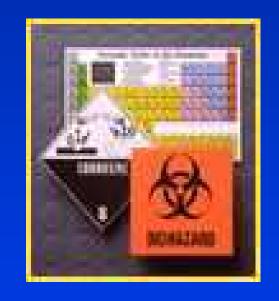
Source: New Jersey Hospital Association Copyright 2001, New Jersey Hospital Association

"The consequences of WMD are so terrible that we cannot afford to think of it as improbable."

Bruce Lawlor, Major General, Joint Task Force Civil Support



"We have the ability to make and use chemicals and poisonous gas. And those gases and poisons are made of the simplest ingredients, which are available in the pharmacies and we could, as well, smuggle them from one country to another if needed. And this is for use against vital institutions and residential populations ..."



Razzi Yousef, Terrorist



"Specialists in infectious diseases thus constitute the front line of defense. The rapidity with which they and emergency room personnel reach a proper diagnosis and the speed with which they apply preventive and therapeutic measures could spell the difference between thousands and perhaps tens of thousands of casualties. Indeed the survival of the physicians and health care staff caring for the patients may be at stake. ..."

**DA Henderson Johns Hopkins Center for Civilian Defense** 



- LESSONS & ROLES: Reality ~ practicality
  - Proactively provide Library resources
  - Use the Web to the fullest
  - Never underestimate importance of PLANS and remember no PLAN anticipates it all
  - Partners 'network ~ relationships' provide effectiveness
  - Librarians are valuable assets, don't wait to be invited, go for it
  - Don't underestimate
  - Trust your instincts
  - Some things are outside your control
  - Remember life is fragile and precious



- Resources ~ Safety First: Personal, Home, Family
  - American Red Cross: www.redcross.org/
    - 5 Disaster Supplies Kit
    - § Evacuation Plan
    - § Shelter in Plan
    - § Personal emergency contact card & "Go" bag
  - 72hours: <a href="http://72hours.org/">http://72hours.org/</a>





#### Federal - BARDA/BT Act, 12/06

- Codifies HHS Lead federal public health & medical response to public health emergencies and National Response Plan (NRP) incidents
- HHS operational control of federal public health & medical personnel and assets during incidents (except Department of Defense DOD)
- New Assistant Secretary for Preparedness and Response (ASPR)

- NY State: SEMO
  <a href="https://www.semo.state.ny.us/index.cfm">www.semo.state.ny.us/index.cfm</a>
- NY City: OEM
  www.nyc.gov/html/oem/h
  tml/home/home.shtml

Associations: HANYS
http://www.hanys.org/ &
GNYHA
http://www.gnyha.org/1/
Default.aspx



# Emergency Preparedness for Health Sciences Librarians - KEY RESOURCE

"NN/LM Emergency
Preparedness and Response
Toolkit"

http://nnlm.gov/ep/

1-800-DEV-ROKS (1-800-338-7657)

Toolkit = Service continuity, MOU, plan templates, disaster stories, ready reference, etc.!





- https://ccc.apgea.army.mil/products/Info/products.htm
  - U.S. Army Medical Research Institute of Infectious Disease's Medical Management of Biological Casualties Handbook, 6th ed. 2005
  - Medical Management of Chemical Casualties
     Handbook, 3<sup>rd</sup> ed. July 2000 Medical Management
     of Radiological Casualties, 2<sup>nd</sup> ed.
  - Medical Management of Radiological Casualties Handbook, 2nd ed. 2003 www.ntis.gov/products/mmrc.aspx



#### Resources:

- PandemicFlu.gov <u>www.pandemicflu.gov/</u> and Secretary Leavitt's Pandemic Planning & Preparedness Webcast, 10-29-08 <u>www.pandemicflu.gov/news/panflu\_webinar7.html</u>
- FEMA: www.fema.gov ~ CDC: www.bt.cdc.gov
- MedlinePlus "Biodefense and Bioterrorism" and "Disaster and Emergency Preparedness" pages: <a href="www.nlm.nih.gov/medlineplus/biodefenseandbioterrorism.html">www.nlm.nih.gov/medlineplus/biodefenseandbioterrorism.html</a> <a href="www.nlm.nih.gov/medlineplus/disasterpreparationandrecovery.html">www.nlm.nih.gov/medlineplus/disasterpreparationandrecovery.html</a>
- Am. College Physicians "Decision Support Tool for Smallpox, Inhalation Anthrax, Cutaneous Anthrax & Chemical Terrorism" www.acponline.org/running\_practice/technology/mobile\_computing/bioterrorism/



#### Resources:

- TOXNET: toxnet.nlm.nih.gov/
- QUAKELINE: mceer.buffalo.edu/utilities/quakeline.as
- Resource Guide for Public Health Preparedness: www.phpreparedness.info/
- NLM's WISER: <a href="http://wiser.nlm.nih.gov/">http://wiser.nlm.nih.gov/</a>
- NLM Environmental Health & Toxicology sis.nlm.nih.gov/enviro/disasterrecovery.html
- Lessons Learned <u>www.LLIS.gov</u> ~ Responder Knowledge Base <u>www.rkb.mipt.org</u>
- MIPT Nat. Memorial Institute for Prevention of Terrorism <u>www.MIPT.org</u> ~ Terrorism Knowledge Base <u>www.tkb.org</u>



- Volesko [Brewer], M.M. "It wasn't raining when Noah built the Ark: Disaster Preparedness for Hospitals and Medical Librarians Post September 11," published in: "Bioterrorism and Political Violence." M. Sandra Wood, editor. [copublished simultaneously as Internet Reference Services Quarterly, Volume 6 Numbers 3-4, 2002]. NY: Haworth Information Press, ©2002. ISBN 0789019647; 0789019655. www.HaworthPress.com and http://www.njha.com/librarysection/index.aspx
- Brewer, M.M. "Algorithm for Disaster Information Preparedness: Checklist for Medical Librarians," 3<sup>rd</sup> ed. NJHA www.njha.com/ep/bio-NJHAhandout.pdf



## Emergency Preparedness for Health Sciences Librarians: Discussion Lists/Listservs



DISASTR-OUTREACH-LIB: librarians etc. for disaster info outreach for all-hazards prep, mitigation, response, recovery. From NLM's Disaster Info. Mgt. Research Ctr - Sign up, view archives <a href="https://list.nih.gov/archives/disastr-outreach-lib.html">https://list.nih.gov/archives/disastr-outreach-lib.html</a>

mla-dplan, MLA Disaster Plan Email Discussion List. <a href="http://ns1.mlahq.org/mailman/listinfo/mla-dplan">http://ns1.mlahq.org/mailman/listinfo/mla-dplan</a>

FEMA and state specific http://www.fema.gov/help/getemail.shtm





"We can't let complacency set in, and I think it has already. People want to go back to normal, people don't want to think about this stuff. They would like it to just go away and it is not going to go away."

By: Mr. Sheirer, former director of NY Mayor's Office of Emergency Mgt. Source: *NY Times*, 5/21/02 p. A17.







#### http://www.njha.com/njresponse/



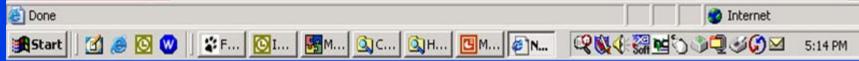
#### Web Archive

#### N.J. Hospitals Respond To Trade Center Disaster

#### NEW!

September 11: New Jersey Hospitals Remember

A Proclamation From Gov. James McGreevey to NJHA Recognizing the Response by New Jersey's Hospitals on Sept. 11, 2001. (.pdf file size 97KB)

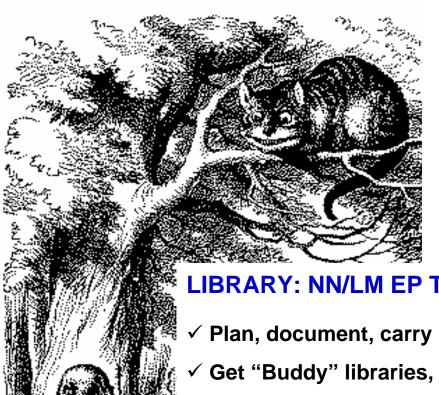






NJHA's pandemic influenza online resource, PDFs for download. <u>Please share with your hospital!</u> This NJHA series, "*Planning Today For a Pandemic Tomorrow*" is a healthcare guide for pandemic flu planning with ten modules for: supplies, communications, HR, finance, psycho-social, ethics, legal/regulatory, operations and leadership topics for pandemic flu planning. <a href="http://www.njha.com/paninf/index.aspx">http://www.njha.com/paninf/index.aspx</a>





#### FOLLOW-UP ACTION PLAN: document ←

YOU - STAFF - FAMILY: www.redcross.org

✓ Fill out, carry "<u>personal emergency contact</u> card" ←

✓ Prep & store: "disaster supply kit" (home) and "go bag" (work)

LIBRARY: NN/LM EP Toolkit <a href="http://nnlm.gov/ep/">http://nnlm.gov/ep/</a>

✓ Plan, document, carry 1-page "business continuity plan" ←



- ✓ Do <u>MOU (Memorandum of Understanding</u> ← with Buddies
- ✓ Print out essential biomedical resources
- ✓ Share library plan with key hospital staff
- ✓ Expand 'plan' <u>Algorithm for Disaster Information Preparedness:</u>

  <u>Checklist for Medical Librarians</u> 

  NJHA Library <u>www.njha.com/ep/bio-NJHAhandout.pdf</u>

Graphic source: http://www.cs.cmu.edu/People/rgs/alice-table.html

