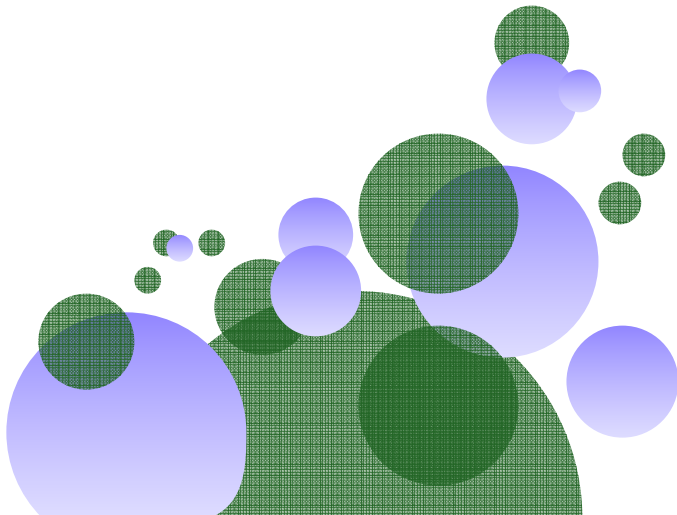






WHERE (and how) DO WE FIT IN?

**The hospital library's
place within the
institution**



**Or -
What's In
Your
Meatloaf?**



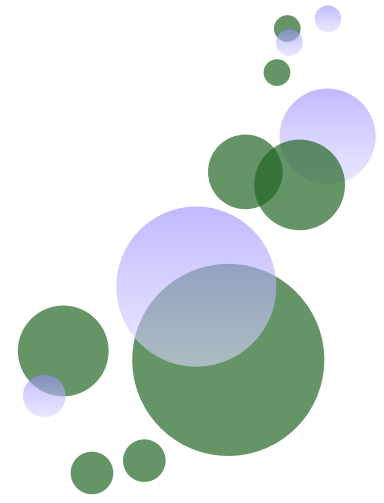
***Katherine Stemmer
Frumento, MLS, MBA,
AHIP***

***Director, Library Services,
Greenwich Hospital,
Greenwich, CT***



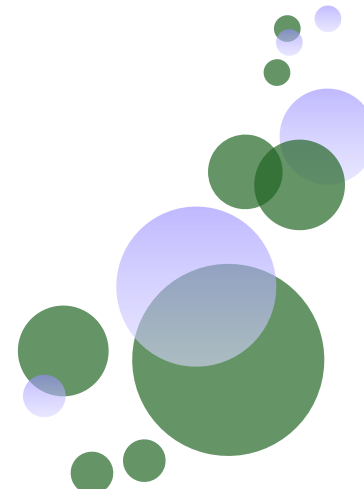

OBJECTIVE

To *Develop* strategies for communicating the role of the Library in your institution to your boss and others within the organization





Who are you?

- Type of institution ?
 - Institution committees you are a member of?
 - What are the most important contributions you make to your institution?
- 
- 



Okay let's start with “the” standard

- Standard IM.03.01.01 –

Knowledge-based information
resources

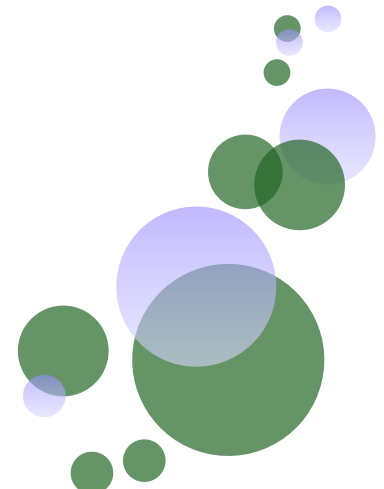
are available, current, and
authoritative.





JC's DEFINITION OF KBI

“A collection of stored facts, models, and information that can be used for designing and redesigning processes, and for problem solving. In the context of the manual, knowledge-based information is found in the clinical, scientific, and management literature.”





- About MLA
- Member Center
- Advocacy & Policy
- Career Development
- Center of Research & Education
- Librarians Without Borders®
- Conferences & Meetings
- Sections, Chapters, Groups
- Publications
- Professional Resources

Health Information Literacy



"as many as half of all adults in all socio-economic levels struggle with health literacy"
 —Wall Street Journal, July 3, 2003

The popular media and professional journals alike are increasingly carrying reports and studies of the difficulties and frustrations health professionals and patients face in coping with the barrage of available information in a way that results in informed health care decisions.

There is a huge need to bring sense to the information universe if MLA's vision of "quality information for improved health" is to be achieved. There is at the same time a significant gap in the awareness by the public and by opinion-leaders and decision-makers of the contributions that health sciences librarians can make (and are making) to bring order to the chaos.

- [Resources for Health and Information Professionals](#)
- [Resources for Health Consumers](#)

▲ Resources for Health and Information Professionals

- **Health Information Literacy Curriculum** The Health Information Literacy Curriculum was developed as part of MLA's Health Information Literacy Research Project under a

nature REVIEWS

Nature Reviews Goes Clinical!

For more on Nature Clinical Practice becoming Nature Reviews **CLICK HERE**

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Strong Bones and Healthy Nutrition

PATIENT/FAMILY INFORMATION SHEET

How Do I Maintain Strong Bones?

Eating foods rich in calcium and vitamin D are both needed to maintain strong bones.

What is Calcium?

Calcium is an important mineral that helps keep bones strong. Your body needs a certain amount of calcium every day. If you do not eat enough calcium, your bones may become weak and break more easily.

How Much Calcium Do I Need?

The amount of calcium you need every day depends upon your age and stage

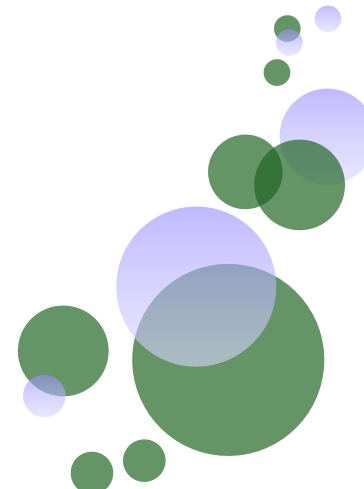


Sentinel Events

Unexpected occurrence involving death or serious physical or psychological injury



Requires “root cause analysis” -
which includes consideration
of ***RELEVANT LITERATURE***.

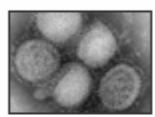


SEARCH

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2009 H1N1 Flu

- H1N1 Flu**
- General Info
- Info for Specific Groups
- Guidance
- Vaccination
- Situation Update
- Past Situation Updates
- Reports & Publications
- Travel
- Emergency Use Authorization
- Audio & Video
- Images
- Social Media
- Related Links
- What's New



[More images](#)

2009 H1N1 Flu (Swine Flu)

Site [last updated](#) September 8, 2009, 2:00 PM ET



Situation Update

Each week CDC analyzes information about influenza disease activity in the United States and publishes findings of key flu indicators in a report called [FluView](#). During the week of August 23-29, 2009, a review of these key indicators found that influenza activity increased in the United States.

[Learn More >>](#)



Vaccination

-  [Q&A](#)
-  [Latest Vaccine Recommendations \(ACIP\)](#)
-  [Guidance for Vaccine Planners](#)

[More >>](#)

Clinical and Public Health Guidance








Current guidance to help health care providers, public health officials and the public address the challenges posed by this public health threat.

[More >>](#)

[General Info on 2009 H1N1 Flu](#)


[What You Can Do to Stay Healthy](#)

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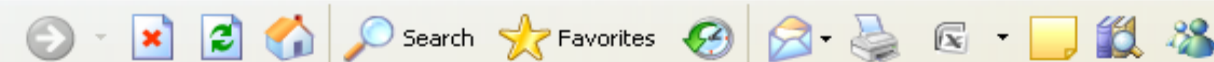
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KNOW
What to Do



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Printer-Friendly

[Home](#) > [Sentinel Event](#) > [Sentinel Event Alert](#)

Sentinel Event Alert

Published for Joint Commission accredited organizations and interested health care professionals, *Sentinel Event Alert* identifies specific sentinel events, describes their common underlying causes, and suggests steps to prevent occurrences in the future.

Accredited organizations should consider information in an *Alert* when designing or redesigning relevant processes and consider implementing relevant suggestions or reasonable alternatives.

Please route issues to appropriate staff within your organization. *Sentinel Event Alert* may only be reproduced in its entirety and credited to The Joint Commission.

[Sign up for an e-mail notification for *Sentinel Event Alerts*](#)

Joint Commission Resources

[JCR content in support of *Sentinel Event Alerts*](#)

Index of Issues

Issue 43: Leadership committed to safety	Aug 27, 2009
Issue 42: Safely implementing health information and converging technologies	Dec 11, 2008
Issue 41: Preventing errors relating to commonly used anticoagulants	Sep 24, 2008
Issue 40: Behaviors that undermine a culture of safety	Jul 09, 2008
Issue 39: Preventing pediatric medication errors	Apr 11, 2008
Issue 38: Preventing accidents and injuries in the MRI suite	Feb 14, 2008

Advisory Group

Forms and Tools

Policy and Procedures

Reporting Alternatives

Sentinel Event Alert

Statistics



WHAT'S WRONG WITH THIS SCENARIO?

**A librarian publishes an in-house
newsletter.**

**She “distributes” it by leaving copies
of it on the library’s front desk.**

She wonders why no one reads it.





STATE MEDICAL SOCIETY CME ACCREDITATION STANDARDS

Connecticut

All hospitals must adhere to the
MLA/Standards for Hospital Libraries.

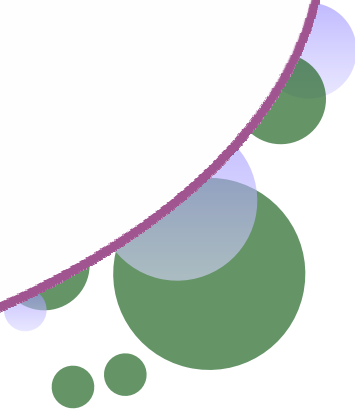




STATE DEPARTMENT OF HEALTH REGULATIONS

RHODE ISLAND

Section 14.0 *Professional Library*

- 14.1 The hospital shall provide appropriate library services for the professional and technical needs of hospital personnel including:
 - a) current books, periodicals and other pertinent materials;
 - b) appropriate computer resources for literature search and retrieval;
 - c) adequate facilities; and
 - d) adequate personnel to maintain the library service.
- 

Hospital Library Toolkits

Topics on this page:

- [Hospital Librarian Orientation Toolkit](#)
- [Hospital Library Promotional Toolkit](#)
- [Hospital Library Subcommittee Members](#)

[Hospital Librarian Orientation Toolkit](#)

The Hospital Librarian Orientation Toolkit provides orientation information to hospital and health science librarians in New England.

The tools considered for this kit meet two objectives:

1. **To provide information on library networking resources:**
 - o Fact sheets and brochures from:
 - MLA (Medical Library Association application)
 - NN/LM NER (regional medical library)
 - NAHSL (regional chapter for MLA)
 - various state/local health sciences library groups
 - o Education & training opportunities
 - o Professional discussion lists (listservs)

2. **To advance the growth and development of hospital librarians:**



Professionals providing quality information for improved h

- About MLA
- Member Center
- Advocacy & Policy
- Career Development
- Center of Research & Education
- Librarians Without Borders®
- Conferences & Meetings
- Sections, Chapters, Groups
- Publications
- Professional Resources

Vital Pathways for Hospital Librarians

The MLA Vital Pathways Task Force is charged to review existing data and trends in the status of hospital librarians, collect data on the links between libraries and quality and financial outcomes, and develop an action plan for MLA to use this information to influence hospital decision-makers and key leaders in the health care field.

The following resources are a first step in helping hospital librarians communicate with other leaders in their institutions about the true value of librarians and library services.

▲ Vital Pathways for Hospital Librarians: Addressing the Hospital's Information and Training Needs: [White Paper Executive Summary](#)

From saving hospitals thousands of dollars per year to saving patients' lives, hospital librarians help fulfill many mission-critical roles in today's hospital. These roles include those of expert searcher, educator, community outreach provider, promoter of the practice of evidence-based medicine, disseminator of best medical practices and best business practice information, effective user of information technology, webmaster, patient safety information provider, and supporter of innovation and research. This executive summary describes critical roles for hospital librarians from a white paper to be published in the October 2009 *Journal of the Medical Library Association*.

▲ Myths and Truths About Library Services

Developed by the [Colorado Council of Medical Librarians \(CCML\) Advocacy Committee](#) and MLA, 2006. CCML members include: Margaret Bandy, AHIP, Jenny Garcia, AHIP, Stephanie Weldon, AHIP, and Karen K. Wells.

- [Myths and TRUTHS About Library Services \(PowerPoint, 2MB\)](#)

What myths do your administrators believe? Do they think that patient care can remain high quality without library services? Do they believe everything is available for free on the

nature REVIEWS

Nature Reviews Goes Clinical!

For more on Nature Clinical Practice becoming Nature Reviews [CLICK HERE](#)

ALL GREAT MEDICAL DISCOVERIES BEGIN WITH A MOUSE.

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Procedures [CO](#)

See One - Do One - Teach One Made Better and Safer

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In this cost-conscious era, how can you talk to your administrator about the importance of your medical library?

LEARN MORE

Let your administrators know that information is professionally and uniquely provided through the efforts of librarians in your medical library. There are other tools you can use when talking to administrators about the real value you provide. Go to www.mlanet.org/resources/vital/ to find:

- Myths and truths about library services (PowerPoint)
- Brochure for administrators
- Brochure for librarians
- Myth or truth? The cost savings of closing, downsizing, resource cutting, and outsourcing (text document)
- A bibliography providing statistics and facts.

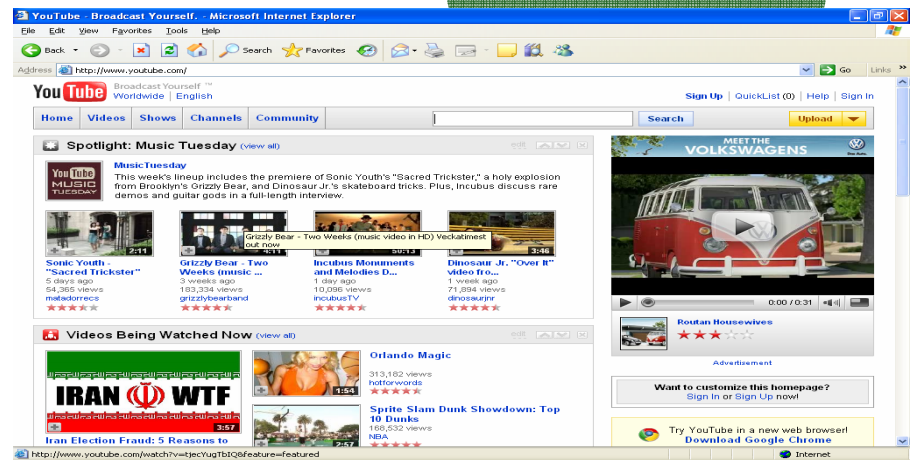
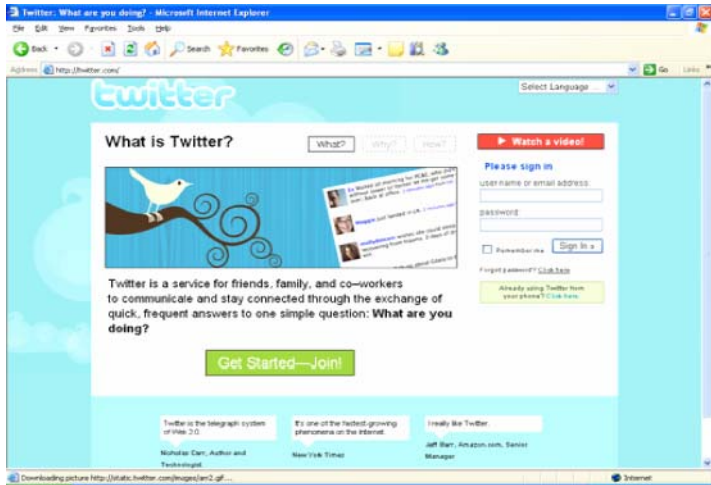
Prepared by the Colorado Council of Medical Librarians Advocacy Committee and the Medical Library Association, October 2006.

A GUIDE TO

TALKING WITH HOSPITAL ADMINISTRATORS



LET'S TALK ABOUT --



THE TAKE AWAY

